

Funeral Consumers Alliance/Central Carolinas
P.O.Box 26507
Charlotte, North Carolina 28221

Mr. Stephen Dirksen
N.C. Board of Funeral Service
1033 Wade Avenue, Suite 108
Raleigh, NC 27605

Dear Mr. Dirksen,

I am responding to your letter of March 19, 2007, received by me on March 28, 2007, due to the incorrect P.O.Box number which in 26507 not 26067, and following our conversation that same day. Thank you again for your time.

The obituary that you make reference to for Melissa Ann Weaver that Funeral Consumers Alliance/Central Carolinas has assisted the family does not mean in anyway that we were acting as a Funeral Director or as a Funeral Home. We were called to assist with locating a Funeral Home in Pennsylvania that would provide a discount to our member. I called FCA in Harrisburg Pa. and they gave me the name of a participating Funeral Home who I referred to the family. The Funeral Home in Pennsylvania took care of all arrangements after verifying membership with me. I did not authorize or solicit or have any knowledge the Obituary would contain their appreciation of FCACC assistance and I gained no monetary value from it.

I would like to make it clear to you that I have never engaged in the care or disposition of dead human bodies or in the practice of disinfecting and preparing by embalming or otherwise dead human bodies for the funeral service, transportation, burial or cremation or in the practice of funeral directing or embalming as presently known... Also means engaging in making arrangements for funeral services, selling funeral supplies to the public or making financial arrangements for the rendering of such service or the sale of such supplies.

The Obituary states that FCACC assisted the family. It does not state the organization assisted the family to conduct funeral arrangements. I do not make arrangements with family members, obtain obituary or death certificate information or assist with the publishing of obituary to the media. This is all handled by the Funeral Home.

My role is to educate the consumer with options provided through seminars or referrals. If someone elects to join FCACC we offer free materials to assist in this process. We are non profit but not tax deductible as we only ask for a \$25.00 donation for membership per adult. This covers our contribution to our National office in Vermont of 12 percent of our intake, postage and printing supplies and printing cost. Our board members are volunteers.

I hope this clarifies our position with you. I feel this obituary referred to you is by an individual Funeral Director or Funeral Home that wants no reference to our organization since we educate the consumer on how to spend less money for services and have 5 participating Funeral Homes that give our members discounts and they are not one of them.

Sincerely,
Mary Brack, President